

# Privacy Policy

*From here forth in this document: “Click-it”, “Click-it Solutions”, “Us”, “We”, “Seller” and “Our business” refer to and describe Click-it Solutions, LLC as registered with the State of Connecticut. “You”, “The Customer”, or “Company” refers to the person or business agreeing to these terms and conditions.*

Click-it Solutions is committed to helping you protect your privacy. No sensitive information that Click-it Solutions collects from the customer will be sold, distributed, or otherwise made available to third parties for any reason.

## **Personal Information**

Customer information will be collected for the sole purpose of allowing Click-it Solutions to better assist you and to streamline current and future device repairs. This includes, but is not limited to:

- Name
- Address
- Phone number
- Email
- Fax number

## **Payment Details**

You may be required to share payment details other sensitive information pertaining to billing information with Click-it Solutions, to pay for services and products. Click-it Solutions takes security and privacy of this information very seriously and will never share these details with any unauthorized person, business or other third party. Your details will not be stored and/or

saved unless absolutely necessary or upon the customer's request. The information includes but is not limited to:

- Credit/Debit card information
- PayPal Information
- Address
- ZIP Code
- Phone Number

### **Device Details**

Your device information may also be required to further assist in the repair of the device. This information includes, but is not limited to:

- Make
- Model
- Operating System
- Any knowledge of device modification

Username and passwords may also be required to access and repair a device, and will be disposed of upon completion or termination of the job. Click-it Solutions will disclose usernames and passwords only to the customer being billed. No information will be disclosed under any other circumstances.